

If You Don't Understand It, You Can't Translate It!

At a glance

Troubleshooting guides provide step-by-step solutions for diagnosing and resolving common operational issues with medical devices. Accurate translations ensure effective problem-solving, minimize device downtime, enhance patient safety, and support regulatory compliance globally.

Key metrics



40%

Reduction in device
downtime



99.7%

On Time Delivery



100%

Regulatory Compliance

CHALLENGES



Troubleshooting guides require precise translations of technical steps and diagnostic instructions. Errors or ambiguities can lead to incorrect problem diagnosis, unresolved device issues, patient safety risks, or regulatory concerns. Translating complex troubleshooting content clearly and consistently across multiple languages, often under urgent operational timelines, adds complexity to the translation process.

SOLUTIONS



AI-optimized translations combined with specialized medical device technical linguists ensure precise and clear translations of troubleshooting guides.



**Technical Troubleshooting
Specialists**



**12 Step Quality
Control Process**



**Scalable To Meet
Your Needs**

BENEFITS



1

Reduced Device Downtime

Accurate translations facilitate faster resolution of device issues, minimizing operational disruptions.

2

Enhanced Patient and User Safety

Clear, precise translations enable accurate problem-solving, reducing safety risks from malfunctioning devices.

3

Improved Operational Efficiency

Effective troubleshooting translations optimize resource utilization and reduce support burdens globally.